



New Patient Information

REFERRALS: Please bring the physical therapy referral from your doctor, if applicable, and insurance information to your first visit.

CANCELLATIONS: We appreciate 24 hours notice of appointment cancellation. Please call 541-687-9314 or email dpt.dac@gmail.com.

LATE APPOINTMENTS: Your appointment time has been reserved for you. If you are running late for your appointment, please call 541-687-9314. It is important that you call first if you will be late, as your treatment may be shortened or postponed.

PARKING: Parking is free for Downtown Physical Therapy Patients. The DAC is connected to covered parking in the Eugene Overpark at 10th and Oak, by a skybridge on Level 1 West that allows for easy access. Allow extra time as parking spaces are sometimes limited and difficult to find. Please bring your parking receipt to your physical therapy appointment for validation.

CLOTHING/SHOES: Please bring shorts or a sleeveless shirt (whichever is appropriate for your diagnosis) to your therapy appointment. Please bring your running or athletic shoes to your appointment if you are having foot, ankle, or knee problems.

COPAYMENTS: When you arrive for your appointment, check in with the receptionist. Sign in at the desk and your therapist will be notified. Co-pays can be made at this time.